



Evertrain  
SYSTEMS

# PRODUCT & SERVICES GUIDE

2021

# ABOUT EVERTRAIN SYSTEMS

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Evertrain Systems has been helping small business for 4 years providing business class IT solutions and support, building fast, responsive and attractive websites and ensuring your IT is secure in todays online world.

Our customers include finance and insurance professionals, wholesalers, consultants, restaurants, tourism operators, trades, retailers, manufacturers and community and sporting groups.

We specialise in providing complete solutions allowing us to be a one-stop-shop for our customers.



Our Founder Neil Poulton has 26 years experience in IT, Project Management and Training and Development. Starting his career in 1994, Neil has eight Microsoft Certifications, is a Certified Lotus Professional, holds a Certificate in Mainframe Computing, a Diploma in IT, a Certificate IV and Diploma in Project Management, a Certificate III in Workplace Training, a Certificate in GSuite Administration and IT Support from Google and is an Evernote Certified Consultant. Neil understands the needs and challenges of small business and is currently a Board Member of the North West Business Alliance.

# OUR SERVICES

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- Microsoft 365
- Google GSuite
- IT Solutions and Support
- Managed IT Solutions
- Domain Names & DNS Hosting
- Website Design & Maintenance
- Cyber Security
- Cloud Backup Solutions
- Business Phone Systems
- NBN and Mobile Plans



# MANAGED IT SERVICES

Big businesses have IT departments to keep things running and to allow the business to focus on what they do best. For small and medium sized business the choice is to try and do it yourself or engage an MSP (Managed Service Provider).

An MSP becomes your IT department, they should be a trusted provider you put your faith in to keep your business running. Evertrain Systems takes this responsibility very seriously.

We have a customer first attitude towards our role as an MSP. Service is paramount.

We have systems that monitor your computers and your network to ensure they stay healthy. We insist on having strong backup and security processes to ensure that no matter what happens your business is protected.

Whilst we are always happy to come onsite, we will provide a high level of remote support where possible for one reason; it's faster!

Evertrain Systems has partnered with many world class providers and use a suite of products focussed on business continuity.

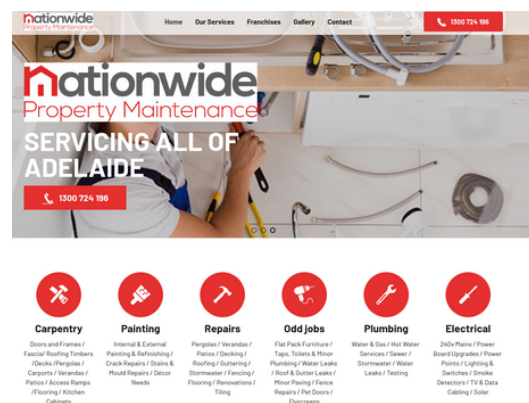
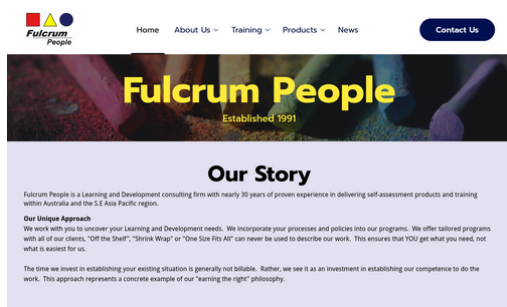


# WEBSITES & DOMAINS

Let us build your website or eCommerce store in no time. Focus on taking your business to the next level.

You want the best, but there's no need to hire expensive designers and developers. Our professionals can get you online at a comfortable budget, in no time at all. You don't have to overspend for quality.

Our team takes care of designing, building, and maintaining your website. Just tell us what your vision is and if you're not sure, we'll fill in the blanks so you can just focus on taking your business to the next level.



# OUR PARTNERS

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**LEADER**  
COMPUTERS



**VONEX**  
authorised partner

Microsoft  
Partner



**datto**



/ACSC



# OUR RATES

**Ad-hoc Support** **\$250 per hour**  
**IT Projects (5 or more hours)** **\$150 per hour**

## PACKAGE RATES

	MONTHLY FEE	REMOTE MONITORING & MANAGEMENT	REMOTE SUPPORT	ONSITE SUPPORT	CLOUD BACKUP (PER MONTH)***	SUPPORT PH*	NEW PROJECTS PH**
<b>BRONZE</b>							
1 - 3 users	\$25	✓	✓	✗	\$70	\$70	\$120
4 - 15 users	\$50	✓	✓	✗	\$70	\$50	\$120
16 - 30 users	\$100	✓	✓	✗	\$70	\$40	\$120
<b>SILVER</b>							
1 - 3 users	\$250	✓	✓	✓	\$70	\$0	\$110
4 - 15 users	\$350	✓	✓	✓	\$70	\$0	\$110
16 - 30 users	\$500	✓	✓	✓	\$70	\$0	\$110
<b>GOLD</b>							
1 - 3 users	\$300	✓	✓	✓	✓	\$0	\$100
4 - 15 users	\$500	✓	✓	✓	✓	\$0	\$100
16 - 30 users	\$700	✓	✓	✓	✓	\$0	\$100

\*support charged in 15 minute blocks

\*\*new projects include new hardware, software or significant new initiatives or process changes (more than 5 hours of work) occurring after the first 6 months of engagement, prior to this standard project rates apply.

\*\*\* Cloud Backup for M365 and GSuite customers. Onsite server backup solutions incur an additional fee.

For Silver and Gold packages, there is no limit to the number of support hours each month.

## DOMAIN NAME REGISTRATION

	YEARLY FEE
.com.au	\$15
.net.au	\$18
.com	\$20

## HOSTING

WORDPRESS	MONTHLY FEE
Economy	\$14
Premium	\$22
Ultimate	\$35

## WEBSITE BUILDER

STANDARD WEBSITE	MONTHLY FEE
1 page	\$4
5 pages	\$6
10 pages	\$11
25 pages	\$19
50 pages	\$27
<b>ECOMMERCE WEBSITE</b>	<b>MONTHLY FEE</b>
25 page	\$30
50 page	\$40

## PROFESSIONAL WEBSITE DESIGN

SITE BUILDER PRO	ONE OFF FEE
1 page	\$500
5 pages	\$700
10 pages	\$1000
25 pages	\$2000
50 pages	\$3000

# OUR CUSTOMERS

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Neil and the resources of Evertrain Systems are a vital cog in my business and continue to provide up to date expertise and support by being available when and as needed ..... a reassuring service indeed! - Kim , Professional Insurance Locally



When I started my business, I had very little IT setup and had no idea where to start. Evertrain Systems got me set up on Office365, created a new website for me, set up all my social media and marketing systems and best of all taught me how to use everything. - Sanjay, Singh Financial Services



Fulcrum People worked with Neil to redesign our website. It was an easy process and only took a couple of weeks from start to re-launch. Neil was prompt and professional and offered some good suggestions while maintaining the 'feel' that we wanted. - Carol, Fulcrum People

